

Called Back to Work

Reemployment Assistance Process Guide



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How Do I End My Benefits?

You may be called back to work or find a new job while receiving Reemployment Assistance benefits. You can continue to request benefit weeks up to the week in which you start working.

When you request the week that overlaps with your return to work, indicate that you worked and earned money during the week.

If you expect to work full-time and/or earn more than your weekly state benefit amount during the week that overlaps, you do not need to request benefits for that week.

If you currently receive Reemployment Assistance benefits and no longer wish to receive benefits or are no longer eligible, you do not need to claim your weeks. Payments will stop processing if weeks stop being claimed.

Please note that if you return to work, but you have not yet received the Reemployment Assistance benefits for which you were eligible during your time of unemployment, payments will still be made to your account for the weeks you are eligible.

Also note that if your employer has called you back to work and you do not return to work, you may be disqualified from receiving further Reemployment Assistance benefits.

Reduced Hours

Any wages you earn may affect your eligibility to receive benefits or may reduce your weekly benefit amount. If you earn more than your weekly state benefit amount, you will not be eligible for benefits.

Continue to claim your weeks in CONNECT and report any wages you earn. Remember, report wages for the week in which you earned them, not the week in which you are paid.

Need More Help?

Public Library: Libraries can help with many things, including letting you use a computer, printer, copier, scanner, or fax machine. Some libraries also have staff available who may be able to help guide you through the application process.

Find your local library at <https://myfloridalibrary.com/find/>.

Florida Department of Economic Opportunity (DEO): You can contact DEO (<https://floridajobs.org>) online or by phone:

Online Contact Form

To contact DEO through their online contact form:

- Go to their website at <https://www.floridajobs.org>
- Choose **Reemployment Assistance Resources**
- Choose **? Reemployment Assistance Help Center**
- Choose **I am CLAIMANT**
- Complete the form based on your question

Call DEO

You can call the Reemployment Assistance Customer Service Center at 833-352-7759 or 850-245-7105.

DEO offers special assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. They also provide special assistance to people who need help filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities.

We hope that you found this information helpful. Visit our YouTube channel at <https://tinyurl.com/2naxd95v> for more videos on applying for reemployment assistance benefits in Florida.