

Base Period

Reemployment Assistance Process Guide



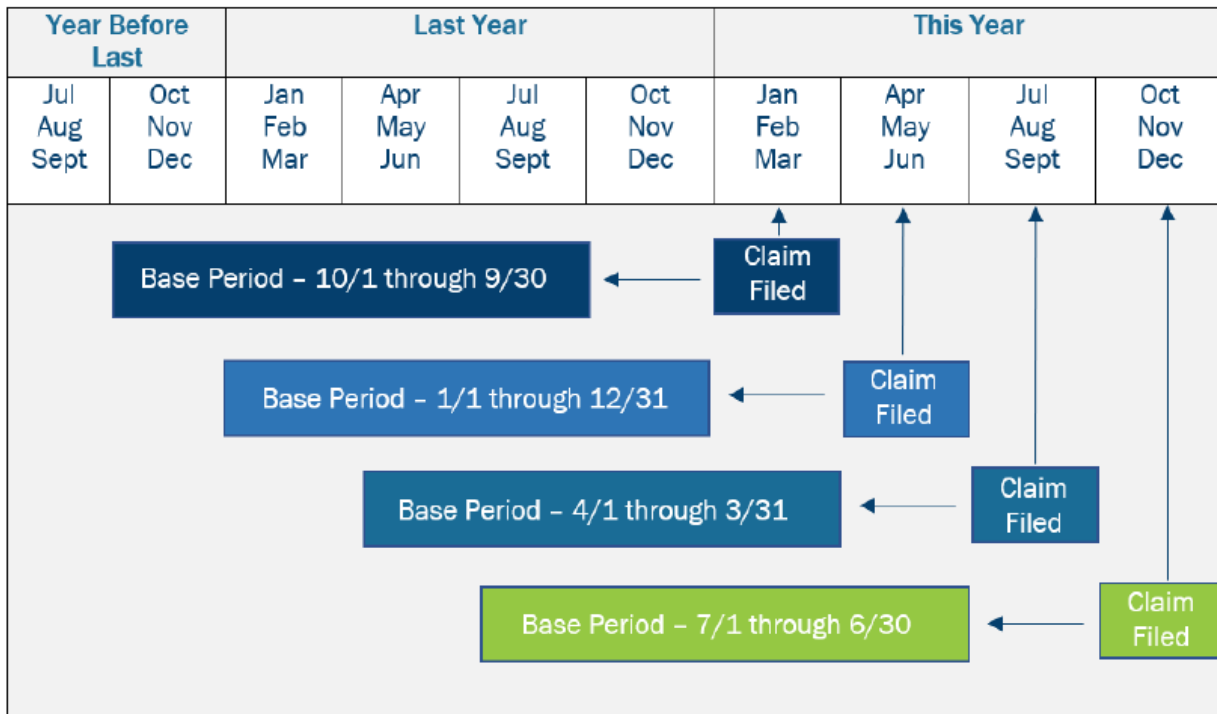
This project was funded under the provisions of the DLIS Florida CARES Act from the Institute of Museum and Library Services. Florida's DLIS Florida CARES Act program is administered by the Department of State's Division of Library and Information Services. The Panhandle Library Access Network created these videos to assist Floridians with the reemployment assistance application process.

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The base period for your claim is the first four of the last five completed calendar quarters before your benefit claim begins. The base period changes every three months at the beginning of each new quarter starting in January, April, July, and October.



A calendar year is divided into four quarters:

Quarter 1	Quarter 2	Quarter 3	Quarter 4
January	April	July	October
February	May	August	November
March	June	September	December

In order to be eligible for Reemployment Assistance (unemployment) benefits, you must have earned a minimum of \$3,400 in the base period of your claim. Also, your total base period wages must be at least 1.5 times the wages in the

quarter having the highest earnings. You must have wages in two or more calendar quarters in the base period.

Wage Transcript and Determination

Don't worry about computing your base period. DEO will compute it for you and send you a Wage Transcript and Determination. If you disagree with their findings, you must request a monetary reconsideration or an appeal hearing within 20 days from the date of the determination.

Need More Help?

Public Library: Libraries can help with many things, including letting you use a computer, printer, copier, scanner, or fax machine. Some libraries also have staff available who may be able to help guide you through the application process.

Find your local library at <https://myfloridalibrary.com/find/>.

Florida Department of Economic Opportunity (DEO): You can contact DEO (<https://floridajobs.org>) online or by phone:

Online Contact Form

To contact DEO through their online contact form:

- Go to their website at <https://www.floridajobs.org>
- Choose **Reemployment Assistance Resources**
- Choose **? Reemployment Assistance Help Center**
- Choose **I am CLAIMANT**
- Complete the form based on your question

Call DEO

You can call the Reemployment Assistance Customer Service Center at 833-352-7759 or 850-245-7105.

DEO offers special assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. They also provide special assistance to people who need help

filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities.

We hope that you found this information helpful. Visit our YouTube channel at <https://tinyurl.com/2naxd95v> for more videos on applying for reemployment assistance benefits in Florida.