

How to Change Your Contact Information

Reemployment Assistance Process Guide



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Keep your contact information up to date so that the Department of Economic Opportunity (DEO) can contact you regarding your claim.

Update Your Info in CONNECT

Log into your CONNECT account:

- Go to FloridaJobs.org and select “Claimants” in the top right-hand corner.
- Read the Claimant Warning Notice and select “I acknowledge I have read the above.”
- Click “Next.”
- Enter your Social Security Number or Claimant ID and PIN.
- Select “Log-in.”

Edit the information:

- Click on View and Maintain Account Information
- Click on Contact Information
- Review your contact information
- To edit, scroll down to the bottom of the page and click on Edit
- Make your changes and click Submit

It is very important that your mailing address and your email address are accurate so that you will receive correspondence from DEO.

Need More Help?

Public Library: Libraries can help with many things, including letting you use a computer, printer, copier, scanner, or fax machine. Some libraries also have staff available who may be able to help guide you through the application process.

Find your local library at <https://myfloridalibrary.com/find/>.

Florida Department of Economic Opportunity (DEO): You can contact DEO (<https://floridajobs.org>) online or by phone:

Online Contact Form

To contact DEO through their online contact form:

- Go to their website at <https://www.floridajobs.org>
- Choose **Reemployment Assistance Resources**
- Choose **? Reemployment Assistance Help Center**
- Choose **I am CLAIMANT**
- Complete the form based on your question

Call DEO

You can call the Reemployment Assistance Customer Service Center at 833-352-7759 or 850-245-7105.

DEO offers special assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. They also provide special assistance to people who need help filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities.

We hope that you found this information helpful. Visit our YouTube channel at <https://tinyurl.com/2naxd95v> for more videos on applying for reemployment assistance benefits in Florida.