

Determination, Pending Issue, and Decision Summary

Reemployment Assistance Process Guide



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Locate Determination, Pending Issue, and Decision Summary Section

Log into your CONNECT account:

- Go to <https://FloridaJobs.org> and select “Claimants” in the top right-hand corner.
- Read the Claimant Warning Notice and select “I acknowledge I have read the above.”
- Click “Next.”
- Enter your Social Security Number or Claimant ID and PIN.
- Select “Log-in.”

View the determination, pending issue, and decision summary on your page by clicking on the status or issue ID. You can view:

- Monetary Determinations
- Monetary Pending Issues
- Monetary Issue Determinations and Decisions
- Eligibility Pending Issues
- Eligibility Determinations and Decisions

Remember to check messages in your CONNECT account frequently so that DEO can keep you informed on your claim status, notice of events, and other available actions that need your attention.

Regardless of your claim status, continue to request benefit payments bi-weekly.

Need More Help?

Public Library: Libraries can help with many things, including letting you use a computer, printer, copier, scanner, or fax machine. Some libraries also have staff available who may be able to help guide you through the application process.

Find your local library at <https://myfloridalibrary.com/find/>.

Florida Department of Economic Opportunity (DEO): You can contact DEO (<https://floridajobs.org>) online or by phone:

Online Contact Form

To contact DEO through their online contact form:

- Go to their website at <https://www.floridajobs.org>
- Choose **Reemployment Assistance Resources**
- Choose **? Reemployment Assistance Help Center**
- Choose **I am CLAIMANT**
- Complete the form based on your question

Call DEO

You can call the Reemployment Assistance Customer Service Center at 833-352-7759 or 850-245-7105.

DEO offers special assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. They also provide special assistance to people who need help filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities.

We hope that you found this information helpful. Visit our YouTube channel at <https://tinyurl.com/2naxd95v> for more videos on applying for reemployment assistance benefits in Florida.