

Are You Eligible?

Reemployment Assistance Process Guide



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Are You Eligible?

Reemployment Assistance Process Guide

Are You Eligible for Reemployment Assistance benefits?

You may be eligible for state reemployment assistance benefits if:

- You are out of work due to no fault of your own.
- You meet the requirements for wage and work history (called being “monetarily eligible”).
- You are unemployed or partially unemployed and are earning less than your weekly benefit amount.

Out of Work Due to No Fault of Your Own

- You lost your job through no fault of your own
- You did not quit for personal reasons
- You quit your job for good cause
- You were not terminated for misconduct
- You must be able to work (physically capable)
- You must be available for work (actively seeking work)

Reasons You May Be Ineligible

- You left work without good cause
- You were discharged for misconduct connected with work
- You were discharged for a dishonest act
- You refused to accept a suitable offer of work
- You received or will receive wages instead of a notice of termination
- You received or will receive workers’ compensation
- You are unemployed because of a labor dispute
- You are on a voluntary leave of absence
- You are unemployed because you were suspended
- You are receiving unemployment benefits from another state
- You made a false or fraudulent misrepresentation to obtain benefits
- You are receiving income, such as retirement pay or severance pay

Monetarily Eligible

To be considered “monetarily eligible,” you must:

- Have been paid wages in two or more calendar quarters in the base period. The base period for your claim is the first four of the last five completed calendar quarters before your benefit claim begins. The calendar quarters are:
 - First calendar quarter: January, February, March
 - Second calendar quarter: April, May, June
 - Third calendar quarter: July, August, September
 - Fourth calendar quarter: October, November, December
- Have a total base period wages of at least 1 ½ times the wages in the quarter having the highest earnings.
- Have at least \$3,400 total wages in the base period.

Don't worry about computing your base period. The Department of Economic Opportunity (DEO) will compute it for you.

You may not be eligible for reemployment assistance if you were:

- Employed by a religious organization
- An elected official
- A sole proprietor or partner in a business
- A student nurse in a hospital or nurses' training school
- A medical school intern in a hospital
- A salesperson selling in homes (for instance, selling Pampered Chef or Scentsy)
- A temporary employee
- An inmate in a work release program
- Employed as a domestic (housecleaning, child care, or other personal service)
- An individual on a fishing vessel
- Employed by a foreign government
- A student working for class credit

For more information on wages not covered by reemployment assistance benefits, visit <https://floridajobs.org/docs/default-source/reemployment-assistance-center/employment-not-covered.pdf>.

Continued Eligibility

Once you begin receiving reemployment assistance benefits, your continued eligibility may be affected if:

- You are still working or you are partially unemployed and earning more than your weekly state or federal benefit amount
- You are not able and available to work if a job was offered or became available
- You didn't register with Employ Florida (online work registration system)
- You didn't meet the required work search requirements
- You were employed during the one week waiting period
- You didn't attend the mandatory appointment for reemployment services with CareerSource (claimants are randomly chosen for an appointment with CareerSource; not everyone is chosen for an appointment)

Need More Help?

Public Library: Libraries can help with many things, including letting you use a computer, printer, copier, scanner, or fax machine. Some libraries also have staff available who may be able to help guide you through the application process.

Find your local library at <https://myfloridalibrary.com/find/>.

Florida Department of Economic Opportunity (DEO): You can contact DEO (<https://floridajobs.org>) online or by phone:

Online Contact Form

To contact DEO through their online contact form:

- Go to their website at <https://www.floridajobs.org>
- Choose **Reemployment Assistance Resources**
- Choose **? Reemployment Assistance Help Center**
- Choose **I am CLAIMANT**

- Complete the form based on your question

Call DEO

You can call the Reemployment Assistance Customer Service Center at 833-352-7759 or 850-245-7105.

DEO offers special assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. They also provide special assistance to people who need help filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities.

We hope that you found this information helpful. Visit our YouTube channel at <https://tinyurl.com/2naxd95v> for more videos on applying for reemployment assistance benefits in Florida.