

# Identity Theft

## Reemployment Assistance Process Guide



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# Identity Theft

## Reemployment Assistance Process Guide

**Identity theft occurs when someone uses another's personal information to take on their identity.**

### Reemployment Assistance Identity Theft

In the case of Reemployment Assistance (RA) benefits, it means using another person's information such as name, social security number, and employment information to get benefits they aren't entitled to.

Identity theft is usually discovered when:

- The victim tries to file a claim for RA and one already exists for them.
- The victim receives an IRS Form 1099G statement of benefits from the Department of Economic Opportunity (DEO).
- The victim's federal income taxes are stolen.
- The victim's employer is notified that a claim for benefits has been filed while victim is still employed.
- The victim receives a request for information from DEO.

### Report Reemployment Assistance Identity Theft

If you believe you are a victim of RA identity theft, report it to DEO immediately by calling 833-352-7759.

You can also report RA identity theft to DEO online:

- Go to their website at <https://www.floridajobs.org>
- Choose **Reemployment Assistance Resources**
- Then choose **? Reemployment Assistance Help Center**
- Click on **Report ID THEFT/FRAUD**
- Complete the form

### Florida's Identity Theft Victim Kit

For information on how to restore and protect your identity, download the DEO's kit at <http://floridajobs.org/docs/default-source/reemployment-assistance-center/unemployment/identity-theft-kit/floridas-identity-theft-victim-kit.pdf>.

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## Need More Help?

**Public Library:** Libraries can help with many things, including letting you use a computer, printer, copier, scanner, or fax machine. Some libraries also have staff available who may be able to help guide you through the application process.

Find your local library at <https://myfloridalibrary.com/find/>.

**Florida Department of Economic Opportunity (DEO):** You can contact DEO (<https://floridajobs.org>) online or by phone:

### Online Contact Form

To contact DEO through their online contact form:

- Go to their website at <https://www.floridajobs.org>
- Choose **Reemployment Assistance Resources**
- Choose **? Reemployment Assistance Help Center**
- Choose **I am CLAIMANT**
- Complete the form based on your question

### Call DEO

You can call the Reemployment Assistance Customer Service Center at 833-352-7759 or 850-245-7105.

DEO offers special assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. They also provide special assistance to people who need help filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities.

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*We hope that you found this information helpful. Visit our YouTube channel at <https://tinyurl.com/2naxd95v> for more videos on applying for reemployment assistance benefits in Florida.*