

How to Avoid Scams

Reemployment Assistance Process Guide



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How to Avoid Scams

Reemployment Assistance Process Guide

Here's how you can avoid scams when applying for reemployment assistance benefits.

No Fee

There is never any fee to apply for Reemployment Assistance benefits. If you get a phone call from someone who says you need to pay to file a claim for benefits, do not give any information to the caller or send money.

Emails and Text Messages

The Department of Economic Opportunity (DEO) does not ask for personal information or for you to verify your eligibility for benefits by email or text message.

If you receive an email or text message and you are unsure if it is from Florida Reemployment Assistance, please contact a claims specialist by phone at 1-833-352-7759 ext 4.

Online Surveys

DEO does not pay claimants to take surveys. If you receive an email promising to pay you to complete the survey, do not complete the survey.

This is likely an individual representing themselves as a DEO employee in an attempt to get your personal information.

Job Offers

If you receive a call from someone representing themselves as an employee of DEO offering employment but requesting your credit card number and personal information in order to be hired, do not provide them with any information. DEO will not ask you for your credit card information.

False Websites

There are several websites that advertise they can assist claimants in filing for a claim for Reemployment Assistance benefits. Some of those sites offer services free of charge and others charge for the services. Websites often ask for confidential or private information such as your Social Security number, address, work history and email address.

Use only the official Florida Reemployment Assistance websites:

- FloridaJobs.org at <https://floridajobs.org/>
- CONNECT at <https://connect.myflorida.com/Claimant/Core/Login.ASPX>
- Mobile Website for FloridaJobs.org at <https://floridajobs.org/RAApplication>

Report Scams

To report Reemployment Assistance scam attempts:

- Go online at www.FloridaJobs.org/ReportScam
- Email ReportRAScam@deo.myflorida.com

Need More Help?

Public Library: Libraries can help with many things, including letting you use a computer, printer, copier, scanner, or fax machine. Some libraries also have staff available who may be able to help guide you through the application process.

Find your local library at <https://myfloridalibrary.com/find/>.

Florida Department of Economic Opportunity (DEO): You can contact DEO (<https://floridajobs.org>) online or by phone:

Online Contact Form

To contact DEO through their online contact form:

- Go to their website at <https://www.floridajobs.org>
- Choose **Reemployment Assistance Resources**
- Choose **? Reemployment Assistance Help Center**
- Choose **I am CLAIMANT**
- Complete the form based on your question

Call DEO

You can call the Reemployment Assistance Customer Service Center at 833-352-7759 or 850-245-7105.

DEO offers special assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. They also provide special assistance to people who need help filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities.

We hope that you found this information helpful. Visit our YouTube channel at <https://tinyurl.com/2naxd95v> for more videos on applying for reemployment assistance benefits in Florida.